



The Modivcare App makes it easy to book your rides.



Three ways to download the app:

1. Look for the Modivcare App on the AppStore or Play Store
2. Scan the QR code below
3. Go to **Modivcare.app** and click the link



Manage and track your trips on the go.
Download the app >



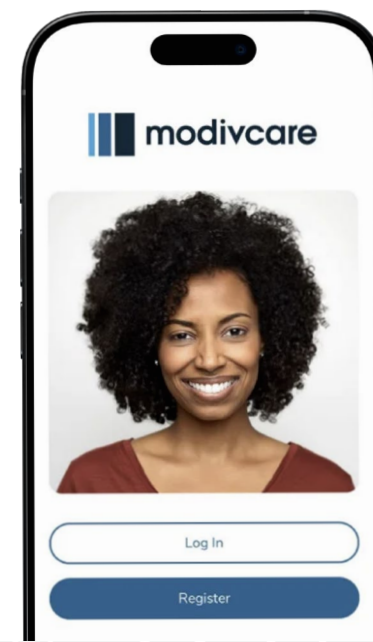
Modivcare is leading the transformation to better connect people with care, wherever they are.

We serve the most underserved by facilitating non-emergency medical transportation to enable greater access to care, reduce costs and improve health outcomes.

To learn more about the Modivcare App and your health plan benefits visit [Place Holder for Co-Branded Landing Page Link]



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Ride Booking Made Easy

Plan Logo

A Resource for
<Healthcare Plan>
Members

Routine Transportation

What to Expect When Booking

Connect with Us

Schedule, confirm or change an appointment by using these easy-to-use options:

- **Mobile App**
- **Online Portal**
- **Chatbot**
- **Text/Call**

Share Your Information

We will ask questions to better understand where you need to go and what your needs are.

We'll Get to Work

We'll select the most appropriate ride option and schedule your trip.

You're on Your Way

If you're ready, you can book a ride now!

What Members Can Expect from Modivcare:

- Protected personal & medical info
- Courteous drivers
- Professional service
- On-time transportation

Make a Reservation

Ride Booking Made Easy

With the Modivcare App, you can do everything all in one place!



Additional ways to book:

- **Online at www.MyModivcare.com**
- **By phone**
 - Ride Assist: X-XXX-XXX-XXXX
 - Hearing Impaired: TTY 1-866-288-3133

For medical emergencies please call **911**.

Please have the following available when making your reservation:

- Your Member ID number
- Name and address of medical providers
- Appointment day and time

Get the Modivcare App by scanning this picture with your phone:

FAQs

Who can call to arrange my transportation? A member, a relative, caregiver or medical facility staff member.

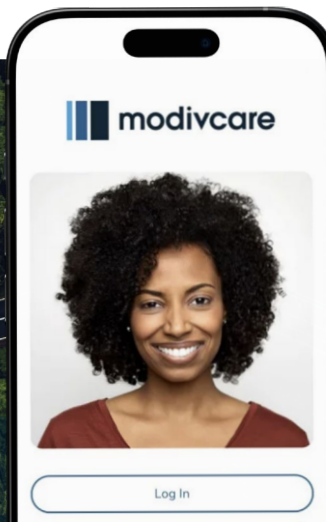
Wheelchairs? Members must provide their own wheelchair.

Is there a mileage limit? Yes. The maximum one-way mileage depends on your plan benefit.

Where can I go? Any facility or destination covered or approved by the member's health plan.

What if my appointment is canceled or rescheduled? Please call as soon as you're able and let Modivcare know the change in schedule, ideally at least one day before the scheduled pick up time.

For any additional questions or concerns, please visit us online at www.mymodivcare.com/help-and-faqs



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