



## Health Plan and Facilities Introduction Email Copy to TripCare

### An Easy Way to Manage Non-Emergency Medical Transportation for your Members and Patients

We have recently selected Modivcare as our partner to provide NEMT benefit services to your to our members and your patients.

Modivcare is leading the transformation to better connect people with care, wherever they are. Whether you are a health plan care manager or a healthcare facility, Modivcare makes it easy for you to book and manage rides for your members and patients. Transporting your members to the care they need is one critical component of what we do.

Modivcare provides technology-driven solutions for patient transportation including our TripCare platform. TripCare is currently used by more than 5,000 healthcare facilities nationwide daily to manage more than 6 million rides annually to Dialysis Centers, Health System Discharge Units, Substance Abuse Centers, Rehabilitation Facilities, Family Planning Center, FQHCs.

#### TripCare Highlights:

- Book both one-time and standing order trips (recurring trips) with equal ease, for a one-and-done reservation experience
- Get visibility to key eligibility & benefit data, such as the member's trip limits and approved healthcare services for transport and easily locate and submit forms with a couple of clicks, for all trips where forms are required
- Request a Preferred Provider, if there is a local service that either your organization or member prefers
- Get fast trip confirmations and transportation provider details, driven by our digitally connected transportation service network
- Enjoy support for single-site and multi-location healthcare provider organizations, under a single account with administrator access controls

To learn more about TripCare, sign up, or book a ride for your patient, go to:

<https://www.modivcare.com/tripcare-resource-center/>