

# Authorization Request for Non-Emergency Transportation (NEMT) and Physician Certification Statement (PCS)

**SAN FRANCISCO  
HEALTH PLAN™**



*Here for you*

Telephone: 1(415) 547-7807 Email: [nemt@sfhp.org](mailto:nemt@sfhp.org)

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## TYPED ONLY - NO HANDWRITTEN FORMS

**THE PRESCRIBING PROVIDER MUST FILL OUT THEIR REQUIRED PORTIONS AS INDICATED BY ASTERISKS (\*) THEN SUBMIT TO SFHP'S TRANSPORTATION COORDINATOR BY FAX OR EMAIL.**

For ride requests, access Modivcare's TripCare Portal or Provider Line **1(866) 529-2128**.

### \*Patient Information

\*Name: \_\_\_\_\_ \*Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ \*SFHP ID: \_\_\_\_\_

\*Phone Number: \_\_\_\_\_ \*Address: \_\_\_\_\_ \*Height/Weight: \_\_\_\_\_ / \_\_\_\_\_

\*Select ☐ Routine ☐ Retro (must be submitted within 30 calendar days of date of service)

Type of ☐ Urgent (Select Reason):

Request: ☐ Hospital Discharge ☐ Dialysis ☐ Other Urgent – Member's life, health, or ability to attain, maintain, or regain max function in serious jeopardy

\*Select all that Apply: ☐ New ☐ Renewal ☐ Modality Modification (Upgrade/Downgrade)

### Physician Certification Statement - MUST BE FILLED OUT BY PRESCRIBING PROVIDER

**\*Function Limitations Justification:** Document member's **specific** physical and medical limitations that preclude the member's ability to reasonably ambulate with assistance or be transported by public or private vehicle (includes taxis and ambulatory door-to-door transport types).

\*Related ICD-10 diagnosis code: \_\_\_\_\_

\*Dates of Service Needed:

☐ One-Time Only \*Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

☐ Ongoing (up to 12 months) \*Start date of service: \_\_\_\_/\_\_\_\_/\_\_\_\_ \*End date of service: \_\_\_\_/\_\_\_\_/\_\_\_\_

NEMT services are covered when the member's medical and physical condition is such that transport by ordinary means of public or private conveyance is medically contraindicated and transportation is required for obtaining medically necessary services.

\*Mode of transport needed:

☐ **Wheelchair Van Services (A0130):** Member is incapable of sitting in a private vehicle, taxi or other form of public transportation for the period of time needed to transport or requires transport in a wheelchair or assisted to and from a residence, vehicle and place of treatment because of a disabling physical or mental limitation or requires specialized safety equipment over and above that normally available in passenger cars, taxicabs or other forms of public conveyance. Ex: severe mental confusion, paraplegia, dialysis recipients, unmonitored oxygen use.

☐ **Gurney/Litter Van Services (T2005):** Member must be transported in a prone or supine position, because they are incapable of sitting for the period of time needed to transport and/or they require specialized safety equipment over and above that normally available in passenger cars, taxicabs or other forms of public conveyance.

☐ **Ambulance Services (Select one: ☐ Basic Life Support-A0428 ☐ Advanced Life Support-A0426 ☐ Specialty Care-A0434):** Member has a chronic condition requiring oxygen monitoring or has recently been placed on oxygen (does not apply to members with their own self-monitored oxygen equipment).

☐ **Air Ambulance (A0430):** Member's medical condition or practical consideration render ground transportation not feasible.

\*I certify that medical necessity was used to determine the type of transportation being requested.

\*Prescribing Provider Name & Credential (print): \_\_\_\_\_ Clinic/facility: \_\_\_\_\_

\*Prescribing Provider Signature: \_\_\_\_\_ \*Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

*Include contact information below. SFHP must be able to reach the provider's contact in the event the details on the PCS form are incomplete.*

Contact name: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

**All fields with an Asterisk (\*) are mandatory for Prescribing Provider.**