

## MASS TRANSIT RIDER FORM

777 Lowndes Road | Building 2, Suite 202 | Greenville, SC 29607 Fax # 1-877-601-0530

Required for clients medically unable to ride public transportation

MODIVCARE IS CONTRACTED WITH SCDHHS TO PROVIDE TRANSPORTATION ACCESS FOR MEDICAID ELIGIBLE MEMBERS. AS PART OF OUR POLICY AND PROCEDURE, MEMBERS WHO HAVE A PICK-UP AND DROP-OFF DESTINATION 1/4 OF A MILE OR LESS FROM A PUBLIC BUS STOP ARE PROVIDED BUS TICKETS FOR THEIR MEDICAL APPOINTMENTS. IF THE MEMBER LISTED BELOW IS ABLE TO MEDICALLY RIDE PUBLIC TRANSPORT, PLEASE CHECK YES AND RETURN TO THE FAX NUMBER ABOVE. IF HE/SHE IS NOT MEDICALLY ABLE TO RIDE, PLEASE COMPLETE THE FORM BELOW.

TAHENI NAME/DOB IES			
1.	PATIENT INFORMATION	2. M	EDICAL PROVIDER INFORMATION
DOB:	MEDICAID ID #:	MEDICAL PROVIDER'S NAME COMP	LETING FORM:
PATIENT NAME (LAST, FIRST, MI):			
STREET ADDRESS:		MEDICAL PROVIDER'S PHONE NUMBER:	
CITY, STATE, ZIP CODE:			
PHONE NUMBER:			
MEDICAL NECESSITY CRITERIA			
3. Patient has physical condition prohibiting use of the public bus system:			
Yes No Additional Information:			
4a. Patient has cognitive difficulties prohibiting use of the public bus system:			
YesNo Additional Information			
4b. If the patient has an escort/attendant during transportation, are they able to utilize the public bus system? YesNo Additional Information			
5. Physician Comments:			
ESTIMATED DURA	TION OF THIS NECESSITY. CHECK O	NE 30 Days □ 90 Days □ 180	Days □ 365 Days □
6. FALSIFYING INFORMATION ON THIS DOCUMENT MAY CONSTITUTE FRAUD AND IS REPORTABLE TO SC DHHS WHICH MAY AFFECT THE MEMBER'S TRANSPORTATION BENEFITS. IF YOU HAVE ANY QUESTIONS PLEASE CONTACT MODIVCARE AT 866-910-7684.  To the best of my knowledge the above information is true, accurate and complete and the required services are medically necessary to the health of the patient.			
Name:	ame: Signature:		
Date: Title:			
This form should be completed by the attending physician or his staff to confirm medical necessity of rider not being able to use public			
transportation. Only a licensed medical professional able to certify medical necessity may sign the above form in block 6. FAX BACK			
TO MODIVCARE: 877-601-0530			

PRIVACY NOTICE This message, together with any attachments, is intended only for the use of the individual or entity to which it is addressed. It may contain information that is confidential and prohibited from disclosure. If you are not the intended recipient, you are hereby notified that any dissemination or copying of this message or any attachment is strictly prohibited. If you have received this message in error, please notify the original sender immediately by telephone or by return e-mail and delete this message, along with any attachments, from your computer.

## Notice of Non-Discrimination



The South Carolina Department of Health

and Human Services (SCDHHS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. SCDHHS does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

SCDHHS provides free aids and services to people with disabilities, such as qualified sign language interpreters and written information in other formats (large print, braille, audio, accessible electronic formats, other formats). We provide free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages. If you need these services, contact Janet Bell, ADA and Civil Rights Official, by mail at: PO Box 8206, Columbia, SC 29202-8206; by phone at: 1-888-808-4238 (TTY: 1-888-842-3620); or by email at: civilrights@scdhhs.gov.

If you believe that SCDHHS has failed to provide these services or discriminated in another way on the basis of race. color, national origin, age, disability, or sex, you can file a grievance with the Civil Rights Official using the contact information provided above. You can file a grievance in person or by mail or email. If you need help filing a grievance, we are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201 or by phone at: 800-368- 1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

Language Services

If your primary language is not English, language assistance services are available to you, free of charge. Call: 1-888-5490820 (TTY: 1-888-842-3620).

si habla español, tiene a su disposición servicios grátuitos de asistencia lingüística. Llame al 1-888-549-0820 (TTY: 1888-842-3620).

888-842-3620 مقرب لصنا ناجملاب كل رفاوتت ةيو غللا قدعاسملا (مكبلوا مصلا فتاهمقر: 3620-888-888).

تامدخ

ناف ،ةغلا كاذ ثدحتت تتك

Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Lique para 1-888-549-0820 (TTY: 1-888-8423620).

Если Bbl гоВорите на русскот языке, то Bam доступны бесплатные услуги переВода. ЗВоните 1-888-549-0820 (телетайп: 1-888-842-3620).

Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

Gọi số 1-888-5490820 (TTY: 1-888-842-3620).

Se você fala português do Brasil, os serviços de assistência em sua lingua estão disponíveis para você de forma gratuita. Chame 1-888-549-0820 (TTY: 1-888-842-3620)

\*A-1AM 繁體中文.您 7 以 It 費<得 a u \*JR 務。 請致 11-888-549-0820 (TTY: 1-888-842-3620)

Falam tawng thiam tu na si le tawng let nak asi mi 1-888-549-0820 (TTY: 1-888-842-3620) ah tang ka pek tul lo in na ko thei.

धयद आप हद बोलते हतो आपके ि लए मुतम भाषा सहायता सेवाएं ध ह। 1-888-549-0820 (TTY: 1-888-842- 3620) पर कॉल उ प ल कर।

한국 oi 를 사용하 11 는 경우, tioi xl.spai 서비스를 무료로 이용하실 수 있습니다. 1-888-549- 0820 (TTY: 1-888-842-3620)VLI 으로 ,xj11-8H 주,A=I112.

Haka tawng thiam tu na si le tawng let asi mi 1-888-549-0820 (TTY: 1-888-842-3620) ah tang ka

pek tul lo in ko thei. Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 888-549-0820 (ATS: 888-842-3620).

နမ္နါကတိုး ကညီ ကျိုာ်အယို, နမ်းနှုံး ကျိုာ်အတာမြာစားလ၊ တလာဘူာ်လက်စုံး နီတမုံးဘဉ်သူနှဉ်လီး ကိုး 3620) ማስታወሻ: የሚናገሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም አርዳታ ድርጅቶች፣ በነጻ ሊያካዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-888-549-0820 (መስማት ለተሳናቸው: 1-888-842-3620).

အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့် င့်အတွက်စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖွန်းနံပါတ် 888-549-0820 (TTY: 888-842-3620) သို့ ခေါ် ဆိုပါ။