



## **Medical Provider Electronic Data Interchange (EDI) Forms**

Dear Medical Provider:

Modivcare offers a secured web portal designed to allow medical facilities to request trips and standing orders from Modivcare electronically.

Modivcare will provide two (or more upon request) administrative logins to the web portal for each medical facility. The medical facility administrators are required to manage access to the web portal for all other users at their facility.

To use the portal, you must register with our Exceptions department. The attached user forms must be filled out, signed and faxed to the Modivcare Exceptions department you normally work with to request transportation services.

The Modivcare Exceptions department will call, fax or email the user login information to the user. Once your administrative users are setup, those users can create additional logins for other employees at your facility as needed.



**modivcare**

## **Medical Facility EDI Administrator User Form**

**Please Type or Print Clearly**

Date: \_\_\_\_\_

Facility Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

Medicaid Provider Number or NPI Number: \_\_\_\_\_

Access: Select one option:

- Add New Administrative User
- Inactivate Administrative User
- Password Reset

User Name: \_\_\_\_\_

User Email Address: \_\_\_\_\_

User Job Title: \_\_\_\_\_

By signing this form, I hereby agree that:

- I will abide by all federal and state regulations pertaining to protected health information (PHI) including the Health Insurance Portability and Accountability Act ("HIPAA").
- I will only provide portal access to employees at my medical facility that have a need to request or review transportation requests.
- I will remove terminated users or users who no longer need access to the portal immediately.
- Modivcare (formerly LogistiCare) may remove portal access for me or my medical facility at any time, with or without cause.
- I will use the system in accordance with Modivcare's documented instructions.
- I will not share my user ID or password with another user.
- I understand that the intentional entry of invalid or false information is unlawful and may have significant adverse legal repercussions.
- I will notify Modivcare immediately if I believe a security incident has occurred.

User Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Witness Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Witness Name: \_\_\_\_\_ Title: \_\_\_\_\_

(Witness must work at the same medical facility)

**TO BE COMPLETED BY MODIVCARE EXCEPTIONS DEPARTMENT:**

User ID Assigned: \_\_\_\_\_

Employee Completing Request: \_\_\_\_\_

Date Completed: \_\_\_\_\_